



# CENTRE OF BIOMEDICAL RESEARCH

(Formerly Centre of Biomedical Magnetic Resonance)

An Autonomous Centre of Govt. of U.P.

Sanjay Gandhi Postgraduate Institute of Medical Sciences Campus, Raebareli Road, Lucknow – 226014, U.P. (INDIA)

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## TENDER NOTICE

Sealed offers are invited in two-bid system {i.e. Technical Bid (Part-I) & Price Bid (Part-II)} from the reputed manufacturers / dealers / service providers **having their registered / branch office in Lucknow** for "**Comprehensive Maintenance Contract (CMC) of Uninterrupted Power Supply (UPS) Systems**" as per tender conditions as stipulated in the tender documents. **Tender documents duly filled in will be received by speed post / regd. post / courier only in the office of Centre of Biomedical Research (CBMR).** For detailed information, you may please visit our website <http://www.cbmr.res.in>. The tender documents can be downloaded from above website to submit the sealed offers. Bids will be opened in the presence of authorized representative of the bidders on scheduled date and time. Director reserves the right to accept or reject any tender in part or full without assigning any reason thereof. The institute will not be responsible for any postal delay.

**Director**

**Tender No.: CBMR/PUR/542/2017-18**

Sl. No.	Tender No.	Name Of Equipment	Qty.	Tender Fee (₹)	EMD (₹)	Last Date of Submission of Tender up to 04.00 p.m.	Date of Opening of Tech. Bid at 03:00 p.m.
1.	CBMR/PUR/542/2017-18	Comprehensive Maintenance Contract (CMC) of Uninterrupted Power Supply (UPS) Systems	As Per Tender	1,180.00	20,000.00	30.11.2018	06.12.2018

**Tender No. CBMR/ PUR/ 542/ 2017-18**

**Tender Document for Comprehensive Maintenance Contract (CMC) of  
Uninterrupted Power Supply (UPS) Systems**

Competitive bids are invited from the reputed manufacturers/ dealers/ service providers having their registered/ branch offices in Lucknow are invited for "Comprehensive Maintenance Contract (CMC) (service with spares) of following UPS" in two-bid system i.e. Technical Bid & Price Bid.

Sl.No.	Ups Make	Rating (Kva)	Sl. No.	Model No.	Battery Bank	Location
1	Perpetual	15	3384	IGBT	360 V DC	400MHz NMR LAB
2	Perpetual	7.5	3716	220808	180 VDC	400MHz NMR LAB
3	Neo Power	15	Missing	$\beta$ Sine	360 VDC	UPS ROOM
4	Neo Power	15	9070811	$\beta$ Sine	360 VDC	UPS ROOM
5	Neo Power	30	9070809	$\gamma$ Sine	360*2 VDC	UPS ROOM
6	Neo Power	20	9070808	$\gamma$ Sine	360 *2VDC	UPS ROOM
7	Uniline Energy System	5	ULP-9A-010	IGBT	180 VDC	Wet lab
8	Neo Power	7.5	Missing	$\alpha$ sine	120 VDC	LCMS lab
9	Neo Power	10	12070310	$\beta$ Sine	360 VDC	LCMS lab
10	ABP Power solution	3	BP04120152	ABP	96 VDC	Library
11	Consul	7.5	Missing	MPS-7.5	180 VDC	PANEL ROOM
12	Consul	5	R-2013400573	MPS-05	144 VDC	PANEL ROOM
13	EATON	6	GG423A2417	91456KIN	240 V DC	Central Instrumentation Lab
14	EATON	6	GE251A0015	PW913016000T-XL	240 V DC	SERVER ROOM
15	EATON	6	GE251A0016	PW913016000T-XL	240 V DC	Student Hall II floor
16	IPC	10	IPC1409025	IGBT	180VDC	Glove Box Lab
17	IPC	5	-	IGBT	144 V	Bio Chemical Lab
18	BPE	6	P28818G00823	PB1106L16	192 V	Central Instrumentation Lab

Rates for following makes of UPS batteries should also be quoted for annual rate contract in Price Bid.

Sl. No.	Details of Batteries	Required Make/ Brands
1	7 AH 12 volt	Exide / Quanta / Panasonic / CSB
2	12 AH 12 volt	Exide / Quanta / Panasonic / CSB
3	18 AH 12 volt	Exide / Quanta / Panasonic / CSB
4	26 AH 12 volt	Exide / Quanta / Panasonic / CSB
5	42 AH 12 volt	Exide / Quanta / Panasonic / CSB
6	65 AH 12 volt	Exide / Quanta / Panasonic / CSB
7	120 AH 12 volt	Exide / Quanta / Panasonic / CSB
8	150 AH 12 volt	Exide / Quanta / Panasonic / CSB
9	200 AH 12 volt	Exide / Quanta / Panasonic / CSB

### **Technical Specifications:**

1. Competitive offers are invited from the reputed manufacturers / dealers / service providers **having their registered / branch office in Lucknow.**
2. Vendor shall be registered in GST.
3. Firm/agency/contractor should have be more than of 05 years of experience of rendering their services of maintenance and service of Online/Offline UPS up to 40kva and batteries in any Govt./Semi Govt. organizations, Corporate Offices or Academic Institutes. It should be supported by proper order copies. A list of their clients should be enclosed with proper proof.
4. Vendor/firm/agency shall provide proof of maintaining online UPS of different makes up to 40KVA rating. (Attach order copy as a proof).
5. Vendor shall provide 02 or more order copies of 3.0 lakhs & above for CMC of online UPS system of different makes from any Govt./Semi Govt. organizations, Corporate Offices or Academic Institutes for atleast two years in last 05 years.
6. Vendor should provide 02 or more satisfactory performance certificate of CMC services from existing customers in last 02 years from any Govt./Semi Govt. organizations, Corporate Offices or Academic Institutes.
7. Firms should have their own well established repairing centre of UPS, ware house and experienced service engineers/technicians.
8. Clear pictures/images of service engineers/technicians engaged at service/repairing centre(s) of UPS at Lucknow. The physical visit of service centre by CBMR team may organize, if require.
9. Vendor should provide the detailed list of engineers in his service team with their contact number & official e-mail id.
10. Annual turnover of the firm should not be less than 1.0 Crore in last financial year. The audited balance sheet for the same must be attached as a documentary proof.
11. Solvency certificate from any nationalized bank of 50.0 Lakh or more needs to be submitted.

### **Terms & conditions should be compiled with while submitting the tender**

The essential terms & conditions required for CMC (service with spares) of UPS are as under: -

1. The tender will be accepted by speed post / regd. post / courier only in the office of Centre of Biomedical Research (CBMR), SGPGI Campus, Raebareli Road, Lucknow - 226014 (UP), under the sealed cover failing which the tender shall be disqualified.
2. **L-1 will be decided on the basis of lowest quoting bid on whole.**
3. The charges for CMC (service with spares) for above listed UPS should be quoted separately. In addition to this, the **rates for batteries should also be quoted** separately in the Price Bid with the **validity of minimum one year** for rate contract.
4. The cost of CMC shall cover repair & service with replacement of all parts. However, the CMC does not include cost of replacement of batteries for UPS(s).

5. The service personnel shall rectify the complaints received from the office on the same day. If necessary, they will be required to stay back after office hours and even on holidays too, to attend any emergency work.
6. If the faulty components / UPS(s) are not rectified within the same working day, necessary standby components / UPS(s) of the same KVA rating shall be provided in the following day for smooth functioning of office work. If the original equipment is not rectified till the expiry of contract, either the cost of repair of the equipment be borne by the contractor or the stand by supplied by the contractor not be reclaimed.
7. Preventive maintenance such as checking the general performance of UPS systems and DC standby sources, filling of distilled water and application of white petroleum jelly for non-sealed type UPS, etc., shall be done at site twice in a month.
8. The successful bidder should maintain Log Registers / Service Reports of all calls attended / pending issues, preventive maintenance records and details of all replacement of spares. A separate log book shall be maintained for preventive maintenance.
9. No component(s) / Spare(s) / computer(s) shall be removed without informing the competent authority.
10. Payments will be made on quarterly basis only after satisfactory completion of each quarter.
11. Since all maintenance / installation are within CBMR premises, no TA/DA any other allowances will be paid to the staff of the contractor.
12. **Time Period:-** The period for the work (CMC) will be three (03) years from the date of award and is liable to be terminated at any time by giving notice of one month by either party
13. The period of work (CMC) shall be extendable for a period of one more year at the same rate, terms & conditions only, if the services of the vendor are found satisfactory during the normal period of contract.
14. **Security Deposit:-** The tenderer should furnish security deposit of @ 15% of the tendered amount and this will be released after the successful **completion of CMC period i.e. 03 years. The security deposit submitted will be valid for a period of 03 years.** In case of extension of CMC after 03 years, the security deposit of @15% of the tendered amount will again be submitted by the firm.
15. The personnel/staff responsible for attending to the complaints should be stationed and available within the Lucknow.
16. The offer should be sent to the office of CBMR in sealed cover super-scribed as "Tender for CMC of UPS".
17. Offer should be made in two-bid system i.e. Technical Bid and Price Bid. The Price Bid of those vendors who qualify under technical bid will be opened only.
18. The charges for CMC & Batteries of UPS as required should be quoted separately in Price Bid only.

19. The prices should be on F.O.R. CBMR basis inclusive of all levies and duties wherever applicable which should be indicated clearly. The rates of GST must be clearly indicated wherever chargeable.
20. EMD, Income Tax / GST Clearance Certificate and all other information required as per our tender documents, must be furnished with technical bid only.
21. Name of Bid, Tender Number with due date must be mentioned at the top of the envelope.
22. The tender terms & conditions be clearly typed or legibly written giving the full name and address of the tenderers. The tenderers should quote in figures as well as in words the rates and amount tendered by him/them. Alteration, if any unless legibly attested by the tenderers, with their full signature, shall invalidate the tender. The tender should be signed by the tenderers himself/themselves.
23. The tenderers should take care that the rates and amounts are written in such a way that interpolation is not possible. No blank space should be left, which would otherwise make the tender liable for rejection.
24. The tenderer submitting his tender would be deemed to have considered and accepted all the terms and conditions. No Enquiries, verbal or written shall be entertained in respect of acceptance or rejection of the tender.
25. The Centre reserves the right to cancel/reject in full or any part of the tender which generally do not fulfill the conditions stipulated in the tender without assigning any reason.
26. Any action on the part of the tenderer to influence anybody of the Centre will make his tender liable to rejection.
27. The tenderers shall submit the offer with in original copy of the tender documents duly signed on each page. Item-wise rates indicating units can be offered on letter head of the firm.
28. As specified in Tender Notice, the bidder shall submit the required **Tender Fee (non-refundable) of Rs. 1,180.00 (₹ One thousand one hundred and eighty only) separately for each tender in shape of DD in favour of "Director, CBMR, Lucknow"**, which should be enclosed in Technical Bid. **Submission of Tender Fee is Mandatory to all.**
29. Earnest Money (as specified in tender notification), be paid **in shape of FDR/TDR only**, drawn in favour of the **Director, CBMR, Lucknow"**, which should be enclosed in Technical Bid.
30. The offer of the tenders shall remain valid for a period of 180 days from the date of opening of the tender.
31. Payments shall be released on **quarterly basis** on satisfactory performance.
32. All disputes and question, if any arise between the Centre and the bidder out of or in connection with the terms and conditions contained herein or as to the construction of application thereof, or the respective rights and obligations of the parties there under or as to any clause or thing herein contained or by reason of the operation and maintenance or failure or as to any other matter in any way

relating to these presents shall be referred to the President of the Centre/Chief Secretary of the U.P. Govt. or his nominee. The decision of the sole arbitrator shall be final and binding upon both parties and subject to adjudication of Lucknow Court. Place for arbitration shall be at Lucknow (U.P.). Venue of such arbitration proceedings shall be the Centre. Arbitration and conciliation Act 1996 and rules made there under shall be applied to the proceedings under this clause.

33. Tenderers hereby agree to all terms and conditions stipulated in NIT and undertake to sign the Contract within the given days from the date of order failing which Security shall be liable to forfeit.
34. The contractor will ensure a proper service as per our requirement from time to time, against the agreement clause as per the terms & conditions agreed under negotiations would be provided at our Centre without fail. Any negligence on this account shall be the sole responsibility of contractor and the liability for compensation will be fixed up by the Centre of Biomedical Research, Lucknow.

**DIRECTOR**  
**Centre of Biomedical Research**  
**SGPGIMS Campus, Raebareli Road, Lucknow**